

THERE'S A MENTAL HEALTH CRISIS IN THE U.S.

THE NUMBERS ARE STAGGERING

Mental health calls are becoming increasingly prevalent and challenging for law enforcement officers. It's estimated that at least **20% of police calls for service involve an individual in a mental health and/or substance abuse crisis**, and roughly **50% of fatal law enforcement encounters have noted mental health disorders as a major contributing factor**.

When answering a call involving an individual in crisis, the tools officers are equipped with may not always be warranted. In a recent Police1 survey, we asked officers about their confidence level when responding to mental health calls and how pain compliance and verbal commands play a role in these scenarios.



THE CHALLENGE OF MENTAL HEALTH CALLS



Mental health-related calls are becoming a large part of an officer's daily duties. **Nearly 84% of surveyed officers said mental health calls are their top challenge.**



Almost 60% of officers wish they had more ways to handle situations that don't require pain.



In situations where pain compliance is not warranted, **11.5% of respondents question their ability to handle these calls due to ineffective equipment.**



10% of officers are unsure how to handle situations where verbal commands fail, citing their less-lethal equipment as unhelpful.

“Suspects under the influence, experiencing mental crisis, or a combination tend to make pain compliance techniques ineffective.”

“In this day and age, we need a more humane way of handling subjects, especially those in a mental crisis. It will also reduce injuries to officers and individuals.”

WHAT OFFICERS HAVE TO SAY

Mental health calls cannot be approached in the same way as other types of calls. Here's how officers feel about their ability to handle individuals experiencing mental health crises.

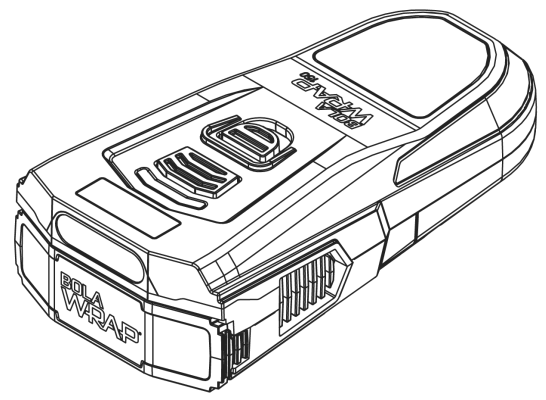
“We handle a large amount of homeless and mental health individuals and I feel there are never enough resources to adequately deal with those situations.”

A NON-LETHAL OPTION THAT WORKS

As law enforcement officers encounter a growing number of individuals in mental health crises, those equipped with **BolaWrap** can rest assured that they are employing an efficient tool that doesn't depend on pain compliance.

BolaWrap is a remote restraint device for use with noncompliant individuals. It does not cause any serious injury and can be used from a range of 10 to 25 feet.

Over 1,000 successful outcomes have been credited to **BolaWrap**. When verbal commands aren't enough, officers can count on safer and more successful outcomes with **BolaWrap**.



[Find out how you can gain greater confidence and experience more success during mental health calls using BolaWrap.](#)

Results based on a September 2023 survey of more than 300 law enforcement professionals.

